



BC CENTRE FOR ELDER
ADVOCACY
AND SUPPORT



CANADIAN NETWORK for
the PREVENTION of ELDER ABUSE
RÉSEAU CANADIEN pour la PRÉVENTION
du MAUVAIS TRAITEMENT des AÎNÉS

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Welcome to webinar #471

March 9, 2016
1:00 – 2:30 PM Eastern Time

(Teleconference open for participants at 12:50)

Seniors Reaching Out to Seniors:

An Elder Abuse Awareness and Financial Literacy Program for Older Adults

Presenter: Grace Balbutin



www.chnet-works.ca
Canadian Health Human Resources Network
University of Ottawa

Housekeeping : how a webinar works...

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Step #1: Teleconference

All Audio by telephone

- If your line is 'bad' – hang up and call back in
- Participant lines muted
- Recording announcement



Step #2: The Internet Conference (via 'ADOBE CONNECT')

No audio via internet



- SEE the PowerPoint being shown.
- Post your comments/questions.
- See postings from your colleagues.
- Join in the interactive polls.



Difficulties? You can still participate! (use the back up PowerPoint - post your comments via email)

Step #3: Back up PowerPoint Presentation

www.chnet-works.ca

For assistance: animateur@chnet-works.ca

How to post comments/questions during the webinar

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**Joining in by
Telephone
+
Adobe Connect Internet Conference**

Use the text box!



**Joining by
Telephone +
Backup PowerPoint**

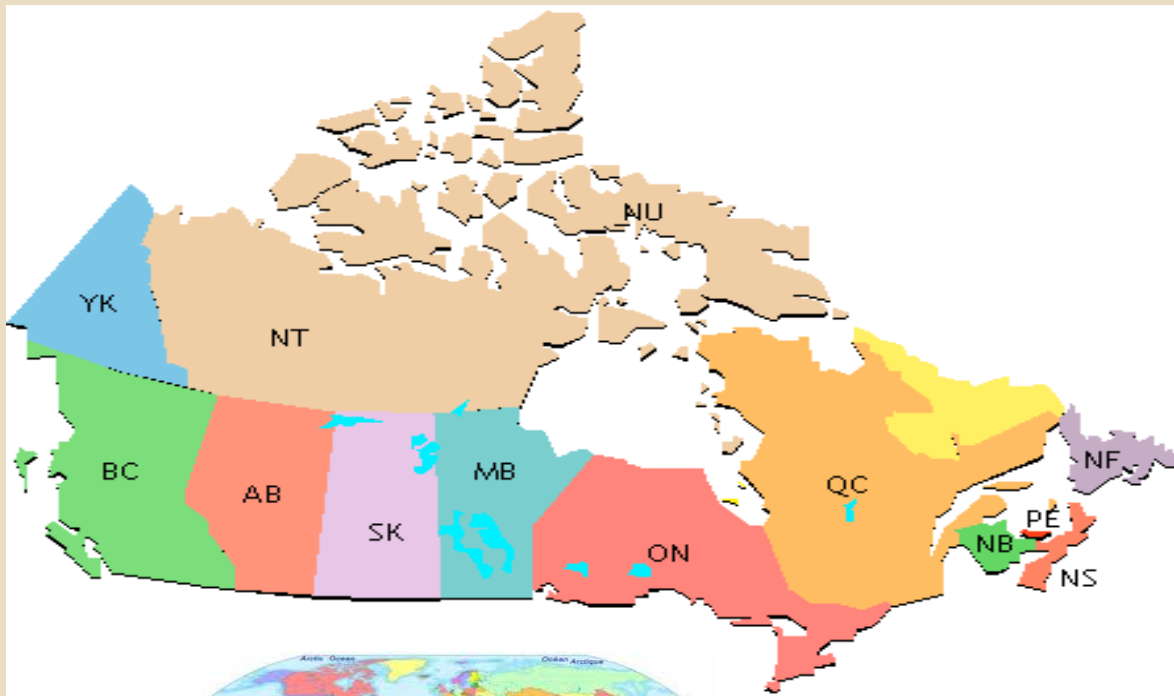
Respond to the access instructions email
animateur@chnet-works.ca

Please introduce yourself!

- **Name**
- **Organization**
- **Location**
- **Group in Attendance?**

What province/territory are you from?

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Answer via Adobe Connect :
Poll OR RSVP to access instruction email

- BC
- AB
- SK
- MB
- ON
- QC
- NB
- NS
- PEI
- NL
- YK
- NWT
- NU
- Other

Who is joining in?

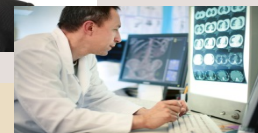
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Adobe Connect Poll

OR RSVP to access instruction email

√ **What sector are you from?**

- √ **Public Health**
- √ **Education**
- √ **Research**
- √ **Govt/Ministry**
- √ **Health practitioner**
- √ **NGO**
- √ **Police Service**
- √ **Other?**



Who is joining in?

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Adobe Connect Poll

OR RSVP to access instruction email

- **What is your role?**
 - Research
 - Practitioner
 - Manager
 - Decision Maker
 - Policy Maker
 - Community Leader
 - Other



Re: Your Involvement

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Adobe Connect Poll

OR RSVP to access instruction email

Are you currently working on this issue?

- Yes
- No





Seniors Reaching Out to Seniors: An Elder Abuse Awareness and Financial Literacy Program for Older Adults

Your Presenter

Grace Balbutin - Director, Seniors Abuse and Information Line (SAIL)

PROGRAM OVERVIEW

- An educational toolkit to train older adult volunteers in senior serving agencies to deliver peer-to-peer workshops on elder abuse awareness and financial literacy for older adults.
- The toolkit includes a curriculum on elder abuse awareness with a video (*What is Elder Abuse: How Do We Deal with It*), two workshop modules on financial literacy (*Protect Yourself!*), a facilitator's guidebook and *Financial Literacy 102: A knowledge-based approach to preventing financial abuse: a guide for professionals*.
- Over 500 workshops have been delivered by older adult volunteers to over 6,000 of their peers since 2008 throughout British Columbia.
- Over 20 agencies in British Columbia were trained to deliver the peer-to-peer model of this elder abuse awareness program.
- Over 100 professionals have attended the training.
- The toolkit has undergone several evaluations to enhance delivery and curriculum content.

PROGRAM OVERVIEW

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- The workshops are delivered in English, Mandarin and Cantonese languages and translation in the French language is in progress.
- Funders:
 - New Horizons for Seniors Program of HRSDC (3 years)
 - Prosper Canada (former name: Social Enterprise and Development Innovation SEDI and TD Financial Literacy Grant Fund (2 years)
 - Vancouver Foundation (1 year)
 - Community Gaming Grant of the Province of BC (ongoing)

Links to program information:

<http://bceas.ca/wp-content/uploads/Starting-a-Seniors-Reaching-Out-to-Seniors-Workshop-Program-final-report-web-version1.pdf>

<http://bceas.ca/category/resources/page/4/>

<http://bceas.ca/a-future-for-ellen-video-only/>

Samples of Power Point Slides of the Program Workshops

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Powers of Attorney, Joint Bank
Accounts and Representation
Agreements

Frauds and Scams

Slide 1: *Protect Yourself!*
Module 1

Slide 1: *Protect Yourself!*
Module 2

Samples of Power Point Slides of the Program Workshops

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Slide 1: *Elder Abuse: What Is It? How Do We Deal With It?*

Guidebook Cover: *Protect Yourself! Financial Literacy Workshops for Older Adults Facilitator's Guide*

- Older adult volunteers are trained to deliver the workshops to community groups.
- Workshops are conducted in power point presentations utilizing the updated curriculum initially developed through three-year funding and updated based on feedback from audiences and presenters.
- Workshops are about 1-1.5 hours and longer with translations in various languages.
- A program coordinator oversees delivery, including providing ongoing support and training for volunteers.
- Delivered to over 200 community agencies in BC for free.

- Recruitment, training and retention of older adult volunteers
- Funding
- Finding balance of program delivery: urban vs rural
- Networking for program delivery
- Workshop content – relevance to specific needs of older adult audience such as language, topics, etc.
- Continuing evaluation
- Program relevance and sustainability

- Increased agency outreach to older adults
- Increased interagency collaboration
- Provides opportunities to address needs of aging population on elder abuse awareness and prevention – high community demand for workshop delivery
- Provides opportunities for older adults to participate in elder abuse prevention initiatives as program participants or volunteers.
- Provides opportunities to make use of, acknowledge and appreciate value of the contributions of older adult to community initiatives on elder abuse prevention
- Increased community safety for older adults
- Could be source of funding opportunity



- Registered provincial non-profit society
- Supports and advocates for older adults who are vulnerable to abuse, neglect and self neglect

Programs:

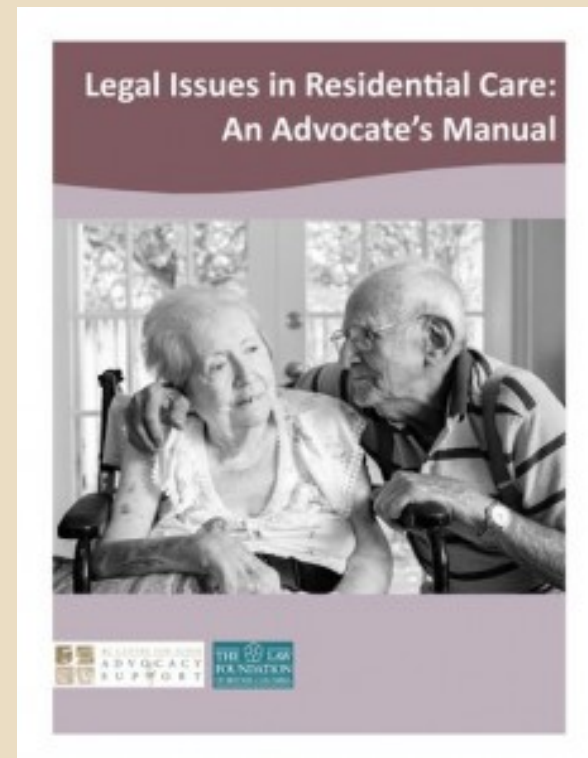
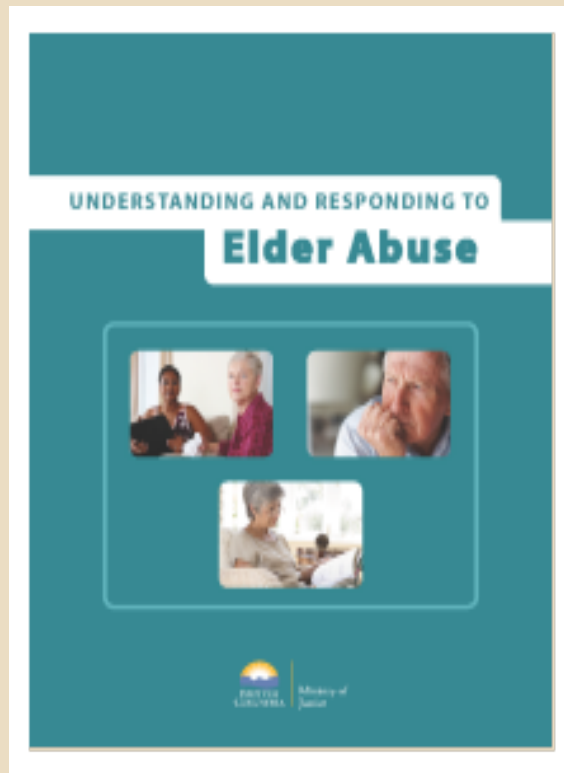
- Seniors Abuse and Information Line (SAIL)
- Community-Based Victim Services Program
- Legal Programs (Elder Law Clinic & Legal Advocacy Program)
- Public Education and Workshop Program

Website: www.bcceas.ca

Email: info@bcceas.ca

Publications Developed by BCCEAS

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<http://www2.gov.bc.ca/assets/gov/law-crime-and-justice/criminal-justice/victims-of-crime/vs-info-for-professionals/info-resources/elder-abuse.pdf>

http://wiki.clicklaw.bc.ca/index.php/Legal_Issues_in_Residential_Care:_An_Advocate's_Manual



Presenter Contact Information:

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Address: 150-900 Howe Street, Vancouver, BC V6Z 2M4

Useful resources, recent research and publications, webinars and blog posts – It's all on www.cnpea.ca

Please take a minute to answer a few quick questions about your experience of this webinar: <http://fluidsurveys.com/surveys/cnpea/cnpea-webinar-feedback/>

Please fill out this online feedback form by January 31, 2016
(If this link is not working, copy and paste it into an internet browser)

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**Thank
You!**